

Teravision Inc. – Teramania.com RETURNS

Return Process

Completely fill in the information below. Carefully package your product in a box to protect it during shipment. Be sure to include this page with your shipment.

Order ID Number

Order ID Number:

Action Desired

- Please Issue an Account Credit
- Please Replace
- Other (please explain)

Reason

- Shipping Error
- Defective:

Items Returned

Type of DVD Player
or DVD-ROM Drive

Title

Defect Location:

Min Frame # Chapter

Min Frame # Chapter

Type of Defect:

- Won't Start Picture Skips
- Picture Freezes Loss of Picture
- Cracking Audio Noise
- Other (please explain):

Comments

**IMPORTANT: Form Must Be Filled Out Completely For
Return To Be Processed**